



OFFICE OF PERSONNEL AND LABOR RELATIONS

Ben Walsh, Mayor

ADA GRIEVANCE PROCEDURE

The City of Syracuse has adopted an internal grievance procedure providing for prompt and equitable resolution of complaints alleging any action prohibited by Title II of the Americans with Disabilities Act, 42 U.S.C. § 12131 *et seq.*, Section 504 of the Rehabilitation Act, 29 U.S.C. § 794 *et seq.* and the U.S. Department of Justice regulations implementing Title II of the Americans with Disabilities Act and Section 504 of the Rehabilitation Act. Title II states, in part, that "no otherwise qualified disabled individual shall, solely by reason of such disability, be excluded from the participation in, be denied the benefits of, or be subjected to discrimination" in programs, activities or services sponsored by a public entity.

Complaints should be addressed to the ADA Coordinator. The current ADA Coordinator for the City of Syracuse is Bianca Tearney, Personnel and Labor Relations, 233 East Washington Street, Room 312, Syracuse, NY 13202, 315-448-8780.

1. A signed written complaint including the name and address of the complainant should be filed in writing with the ADA Coordinator, and shall briefly set forth the facts surrounding the alleged violation. An ADA Grievance Form is attached for convenience.
2. A complaint and any and all supporting evidence should be filed within 90 (ninety) days after the complainant becomes aware of the alleged violation.
3. The ADA Coordinator shall provide complainant written notice of receipt of the complaint and the complainant's right to submit additional information, either orally or in writing, regarding the allegations in the complaint within 14 (fourteen) days after the filing of the complaint.
4. An investigation shall be conducted and completed, and a written determination shall be issued by the ADA Coordinator within 90 (ninety) days after the filing of the complaint. The written determination shall contain findings of fact and conclusions and set forth the reasons for the final decision. Upon a finding that corrective action is warranted, the written determination should describe such corrective action. In addition, the written determination shall include a statement informing the complainant of his or her right to file a complaint in Federal Court or a complaint with the United States Department of Justice if the complainant disagrees with the City's decision.

5. The ADA coordinator shall maintain the files and records of the City of Syracuse relating to any and all complaints filed.
6. The City's grievance procedure is not the only procedure for filing a claim of discrimination. Any individual alleging discrimination against the City of Syracuse is not required to follow the City's grievance procedure and may file a Complaint alleging discrimination directly with the U.S. Department of Justice or file a complaint in Federal Court.

5.22.03

City of Syracuse

ADA Grievance Form

Complainant's Name: _____
(please print/or type)

Address: _____ Home Phone: _____
_____ Work Phone: _____

Under the ADA, for an individual to be considered as having a disability, that individual must satisfy at least one of the following three conditions. He or she must either:

- 1. have a physical or mental impairment that substantially limits one or more of his or her major life activities; or
- 2. have a record of such impairment; or
- 3. be regarded as having such an impairment.

Please state the nature of your or the disabled person's disability: _____

Please provide a detailed statement of your complaint as it relates to the City's services, programs, activities and/or employment. (use attachments if necessary)

Signature: _____

Date: _____

CITY OF SYRACUSE

Policy of Non-Discrimination on the Basis of Disability

The City of Syracuse does not discriminate on the basis of disability. No qualified individual with a disability will be excluded from participation in, or be denied the benefits of any of the City's services, programs or activities, including employment, on the basis of such disability. The City has designated the following individual to ensure its compliance with Title II of the Americans with Disabilities Act (ADA) and Section 504 of the Rehabilitation Act of 1973: ADA Coordinator, Bianca Tearney, Personnel and Labor Relations, 233 East Washington Street, Room 312, Syracuse, NY 13202, (315) 448-8780. Information concerning the requirements of federal law, as well as the process for filing a complaint alleging discrimination on the basis of disability, can be obtained from Bianca Tearney.

5.22.03